

# BMC Configuration Manager Express

Automatically manage systems, security risks, and resources across your organization

## KEY FEATURES

### Policy-based management

- > Lowers administrative costs by defining and enforcing continual compliance with policies
- > Initiate corrective action for any compliance exceptions
- > Enforce group policies based on roles defined via existing enterprise LDAP directory and database structures

### Application Management

- > Automates application installation, updates, repair, and removal through a single, multipurpose package
- > Uses versionless updating to efficiently move user base from a mix of back revisions to the most current revision
- > Provides policy-based, self-service, or orchestrated delivery of applications and updates from single reference location

### Patch Management (only for clients)

- > Provides automatic updates on Microsoft patches, with built-in download, installation and rollback capabilities
- > Ensures that a patch always stays installed through continuous, policy-based enforcement
- > Creates a simulation-based impact analysis of a patch installation

### Inventory Management

(See BMC Configuration Discovery Express)

- > Provides extensive and accurate inventory data for servers, desktops, and laptops
- > Translates Hardware and software information into strategic reports through Web-based reporting tools
- > Agent-based capabilities to provide detailed data and insight into offline configuration changes
- > Multiple flexible scanning options that provide comprehensive capture of hardware and software

**BMC Configuration Manager Express reduces the complexity and costs of managing business systems through policy-based automation of application management, patch management, inventory, and software usage tracking.**

Along with increasing rates of IT adoption in midsized companies, comes the obvious challenge of how to manage the associated increase of IT complexity. The constant flow of application updates, and patches burden limited IT resources and can enhance maintenance costs. BMC Configuration Manager Express reduces IT costs and business risks by automating client and server management functions across the company.

## BENEFITS

### Lowers Costs and Improve Quality of Service

With BMC Configuration Manager Express, IT staff can minimize repetitive administration tasks by defining policies that continuously enforce automated client management functions such as deploying and managing applications, deploying updates and patches, inventory scanning, and software usage tracking. Through the solution's tight integration with Active Directory, LDAP, etc., administrators can assign policies directly to users, groups of users, or machines from their existing knowledge bases. BMC Configuration Manager Express automatically monitors and enforces continual compliance against these policies. It lowers costs by substantially reducing the human intervention to manage client services. The solution also offers flexible distribution options that enable policy-based, on-demand, or self-service deployment of packages across the company.

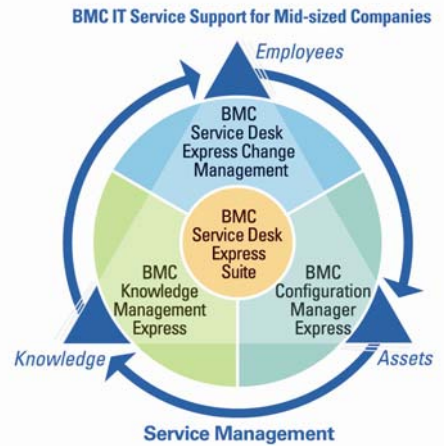
BMC Configuration Manager Express allows administrators to create a single package for all application functions, reducing the total number of packages required. "Version-less updating" transparently determines which files, regardless of version, are necessary to perform the update allowing the administrator to simply package and publish the latest version.

### Improve the Effectiveness of the Service Desk

BMC Configuration Manager Express closely integrates with BMC Service Desk Express Suite to provide superior IT Service Management. With BMC Configuration Manager Express, support staff can now have immediate access to summary and detailed information (example hardware and software details, software distribution package success or failure), thereby expediting call resolution. Since the information is complete and accurate, it will enhance the effectiveness of call closure, ultimately leading to a satisfied end user.

### Optimize Your IT Assets and Reduce Risks

Inventory collection and centralized reporting tools enable you to know exactly what you have, where it is, how it is being used, and how it's configured. With this information IT departments can ascertain license compliance, and can make informed business decisions and save money in hardware and software purchases, maintenance, and leases.



## ABOUT BMC SOFTWARE

BMC Software delivers the solutions IT needs to increase business value through better management of technology and IT processes. Our industry-leading Business Service Management solutions help you reduce cost, lower risk of business disruption, and benefit from an IT infrastructure built to support business growth and flexibility. Known for enterprise solutions that span mainframe, distributed systems, and end-user devices, BMC also delivers solutions that address the unique challenges of the mid-sized business. Founded in 1980, BMC has offices worldwide and fiscal 2006 revenues of more than \$1.49 billion. Activate your business with the power of IT. [www.bmc.com](http://www.bmc.com).

BMC Configuration Manager Express helps administrators identify patches that are critical to their environment. Once they have identified missing patches, they can create patch packages using the solution's Packager and generate dynamic groupings of targets from inventory information or their corporate directory. Using policies, patches can be automatically deployed across the company and ensure that they remain in place on a continual basis.

### Automate Inventory Management

For smooth functioning of key business services and processes, alignment with underlying IT infrastructure is a must. However, mid-sized companies face the challenge of collecting asset data across the company with little or no prior knowledge to what is "out there". They need to identify not only the assets themselves, but how they are configured.

Inventory Management, included with BMC Configuration Manager Express and also available independently in BMC Configuration Discovery Express, provides IT staff with the ability to auto discover IT assets across their organization. It lets companies easily discover and collect details about their IT assets (servers, desktops, and laptops) including information on hardware, software, firmware, operating system, and missing and installed patches.

BMC Configuration Manager Express tracks assets through an automated hardware and software inventory of server and client services – even if these systems are only intermittently or infrequently connected to the network. As a result, IT departments can quickly verify exactly what assets they own, where the assets are, and who is using them.

The solution's Web Console gives the IT staff a central location from which to configure collection activity and view data across the company. It has minimal impact on network resources and user performance, using technologies such as bandwidth throttling and delta-only transfer. There is also a feature for creating scheduled e-mail reports to ensure that the right people get the right data at the right time.

### PART OF A COMPREHENSIVE SOLUTION

BMC Configuration Manager Express is part of the BMC ITSM Express solution, which enables you to deliver greater business value from IT through better management of technology. ITSM Express provides integration points for linking key service management processes to the service desk including asset management and discovery, change and configuration management, availability, and identity management. Learn more about BMC ITSM Express by visiting [www.bmc.com/itsme](http://www.bmc.com/itsme).



To learn more about how BMC can help activate your business, visit [www.bmc.com](http://www.bmc.com) or call 800.841.2031

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